

# INDIAN INSTITUTE OF ARBITRATION & MEDIATION

[www.arbitrationindia.org](http://www.arbitrationindia.org)



## About IIAM

Indian Institute of Arbitration & Mediation, more commonly known as IIAM, is one of the pioneer institutions in India, administering and facilitating Alternative Dispute Resolution (ADR) services which includes international and domestic commercial arbitration, mediation/ conciliation and negotiation.

IIAM also provide training and accreditation of mediators and arbitrators.

IIAM is a non-profit organization registered under the TC Literary, Scientific and Charitable Societies Registration Act, 1955 and commenced activities in the year 2001. The general administration is by the Governing Council elected from among the members.



The legal and ethical aspects of the institution are guided and advised by the IIAM Advisory Board, comprising of distinguished and eminent persons from various fields, chaired by Hon'ble Mr. Justice M.N.Venkatachaliah, former Chief Justice of India.

The IIAM Community Mediation Service is guided by the CMS Committee, chaired by Hon'ble Mr. Justice K.T. Thomas, former Judge, Supreme Court of India.

# Affiliations & Endorsements



International Mediation Institute



UNCITRAL



IIAM is associated with many organizations for institutional ADR services and academic programs and towards contributing to the growth of ADR at global standards.

IIAM is the only institution in India approved by the International Mediation Institute (IMI) at the Hague, Netherlands, for qualifying mediators for IMI certification, which is a global mediator competency certification enabling businesses to find the world's most competent mediators.

IIAM Arbitration Rules is endorsed by the UNCITRAL.

IIAM is a member of the Asian Mediation Association (AMA) which brings together the leading centres in the Asia-Pacific region and provide access to resources for settlement of business and commercial disputes.

IIAM is a member of Asia Pacific Regional Arbitration Group (APRAG), a group of arbitral institutions in the Asia-Pacific region.

IIAM is the Country Representative - India for Mediation World, UK, sponsored by the British government.

## IIAM ADR Services

IIAM institutional Arbitration and Mediation service helps the parties to take maximum advantage of the flexible procedures available for the resolution of disputes quickly and economically, outside court, which is legally binding and acceptable.

IIAM maintains a panel of efficient and accredited mediators and arbitrators in India and abroad, who are recognized for their integrity, impartiality, expertise, dispute resolution skills and reputation in their fields. IIAM also maintains a panel of professional mediators representing various countries with respective language and cultural background for transnational or cross-border deal and dispute mediations.

IIAM Mediation Rules is adopted based on the IMI Guidelines and the IIAM Mediators are bound by the IIAM Mediators' Code of Professional Conduct and IIAM Mediators' Conduct Assessment Process.



IIAM Arbitration Rules is based on the UNCITRAL Arbitration Rules, intended to provide effective administered arbitration on global standards and is endorsed by the UNCITRAL. IIAM Rules provide innovative methods like Arb-Med-Arb and Emergency Arbitration.

See IIAM Rules for model clauses.



IIAM Arbitration Rules



IIAM Mediation Rules

# IIAM Community Mediation Service

IIAM Community Mediation Service, with the motto; "Resolving conflicts; promoting harmony", launched nationally by the Chief Justice of India, is intended to contribute to the happiness and harmony of the community. The mission is to bring justice to the doorsteps of the people and to empower people to participate in the prevention and early intervention of conflicts as an alternative to institutional mechanisms for a peaceful society. This is endorsed by the International Mediation Institute.

To make our world a safe, sustainable, peaceful and prosperous place to live, Corporate houses, Associations and Community Organizations can make a significant contribution by adopting Community Mediation Clinics. As a business opportunity and simultaneously to fulfill their Corporate Social Responsibility (CSR), they can adopt a long term approach in partnering with IIAM for a long term process of positive social transition.



“ I have great pleasure in commending to all Institutions, particularly Corporates and other public spirited persons interested in the welfare of society, to participate in this exciting experiment of bringing justice between man and man in a society which is tending more and more towards strife and friction. ”



Mr. Justice M.N. Venkatachaliah  
Former Chief Justice of India

# IIAM Training Programs



It is manifestly clear that a comprehensive professional exposure to ADR is necessary to engage in cutting edge and high quality law practice. IIAM conducts various training programs and courses to suite your needs.

● Professional Certificate in Commercial Arbitration (PCCA) : A 2-days | 15-hours program provides the understanding of commercial arbitration, both ad-hoc and institutional and its role within the Indian legal system. It will provide a solid foundation for participants to represent in Commercial Arbitration as an Arbitrator or Arbitration Lawyer.

● Certificate in International Business Negotiation (CIBN) : A 2-days | 15-hours program gives a thorough understanding of negotiation process and power.

● Certificate in Mediation Advocacy (CMA) : A 3-days | 20 hours program imparts knowledge and skill in the mediation process making you a skilled mediation advocate. Comprehensive professional exposure to mediation advocacy provides a specialized and high quality law practice.

● Mediation Training Program (MTP) : A 5-days | 40-hours training program makes you a professional mediator. It combines the theory of ADR through highly interactive, skill-based courses in negotiation and mediation.

The IIAM training programs offer the participants flexibility of compiling hours of various programs and choose combining various courses. See website for details.

IIAM also offers Certificate in Dispute Management - a Distance-Ed program which will provide a good basic knowledge of ADR – Negotiation, Mediation & Arbitration.



## Partner with IIAM

IIAM helps to develop in-house "Conflict Management Cells" in corporate houses, business / trade associations, so that the business house or association can utilize this service for managing conflicts arising between the members or between customers or dealers.

Recognizing that empowerment to resolve disputes amicably and voluntarily is an expression of civil maturity, IIAM in association with IADRA has formulated "Pledge to Mediate" as part of promoting best governance and speedy justice. The pledge is cost-free and not legally binding. Organisations stand to benefit from vital outcomes, like Expression of Corporate Governance, Goodwill Generation etc.

If you have a Mediation Centre and wish to have IIAM accreditation for implementing standard quality and competency services and uniform complaint and grievance mechanisms, you can apply to IIAM for accreditation

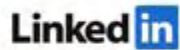
IIAM offers memberships. Members are eligible for special concessions or priorities to attend seminars, conferences, workshops, training programs etc.





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*Building Bridges.... Breaking Barriers...*